



#715, 3553 - 31 Street NW  
Alastair Ross Technology Centre  
Calgary, AB T2L 2K7  
www.okaki.com

## Diabetes Care Coordinator Position Opening OKAKI Health Intelligence

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<b>Date</b>	October 8, 2019
<b>Job Title</b>	Diabetes Care Coordinator
<b>Position</b>	0.4-0.6 FTE for 2 years with the possibility of renewal for a second 2-year term. Benefits included.
<b>Location</b>	Anywhere in Alberta Work will be primarily out of a home office with travel to First Nations and other health facilities as required.
<b>Contact</b>	Email expression of interest and CV to <a href="mailto:kari@okaki.com">kari@okaki.com</a>
<b>Closing Date</b>	Job posting will remain open until a suitable candidate found

### The Company

OKAKI is an Alberta-based health informatics social enterprise founded in 2009. "OKAKI" is a Blackfoot word meaning "be wise". The company provides health system partners with comprehensive information services to better collect, manage, analyze and use data to gain insight, learn and improve services. OKAKI offers employees an opportunity to work on high impact projects in an environment that is challenging, innovative, and closely tied to health policy and practice. Employees are part of a team with expertise in public health program and project management, information policy and privacy, information analysis, information management and technology.

### The Position

OKAKI is looking for a Diabetes Care Coordinator (DCC) to support First Nations that have implemented OKAKI's electronic diabetes registry and health records system. The DCC would support health teams working in First Nations communities with improving the monitoring of clients with diabetes, and with delivering more pro-active, organized and systematic care. The DCC would be part of a diabetes community intervention study conducted by leading University of Alberta Researchers and funded by the Canadian Institutes of Health Research, the Lawson Foundation, and Alberta Innovates Health Solutions. The position would report to OKAKI's Diabetes Program Team Lead.

Specifically, the DCC would carry out the following functions and activities:

- Educate and support community health service providers with current diabetes practice recommendations and with problem solving practice issues.
- Support community service providers with diabetes case management, through regular and systematic review of clients within their diabetes registry, populating missing clinical information from Alberta Netcare, individual client care planning, and prioritization of client follow-up.



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- Summarize aggregate diabetes program statistics on a regular basis for review with health directors, nursing/program managers, and OKAKI's Medical Director.
- With support from OKAKI's Medical Director and Diabetes Program Team Lead, liaise with community primary care providers, including family physicians where available, to assess service gaps and work towards improvement in the organization and coordination of diabetes care within the community.
- Review and document current diabetes service and referral practice patterns within pilot First Nations communities.
- Foster an improved mutual understanding of service challenges and stronger working relationships between health service providers on reserve and those in neighboring communities and diabetes referral centres.

### **Minimum Requirements**

- To have a nursing, dietitian or pharmacy degree with active professional registration in Alberta and up to date professional liability insurance.
- To have a CDE® Designation (Certified Diabetes Educator) or with similar experience with comfort in case management and provider education.
- To have a minimum of 1 year of professional diabetes practice experience working with and in First Nations communities.
- To be an active, non-judgmental listener with partners and service providers.
- To be able to communicate in a clear and organized manner, both verbally and in writing.
- To be able to work effectively and motivate others within a multi-disciplinary team of professionals.
- To demonstrate a commitment to quality, problem solving, client service, privacy and teamwork.
- To be able to multi-task, work independently and be accountable for quality work.
- To be able to work from a home office with reliable, high speed internet access.
- Computer literacy skills are mandatory with proficient use in Microsoft office, email communication, spreadsheets, web conferencing, and electronic medical records.
- To have a valid driver's license, vehicle and be able to travel to First Nations and other service sites.

### **Assets**

- Being of Indigenous ancestry or have knowledge of Indigenous culturally safe care, health service challenges, and opportunities will be an asset.
- Experience with population and diabetes research studies.
- Experience with the development of program policy and practice recommendations.
- Experience with operations analysis and process mapping.

**Criminal background check and privacy orientation is required for all employees.**



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**OKAKI Values:**

**Excellence** ... to solve problems with flexibility, using our experience and multiple perspectives

**Empowerment** ... to help clients go beyond what they previously thought possible

**Responsiveness** ... to respond to client needs and feedback in a quick and effective way

**Innovation** ... to be at the leading edge

**Positive Impact** ... to make a positive impact on programs, people and populations