

Appendix C - Computer and Internet Requirements

It is the Candidate's responsibility to have suitable computer equipment and internet equipment.

In order to write the electronic examination your desktop or laptop computer must meet the following **minimum** requirements:

	Windows	Mac	Linux	Chrome OS
Operating System	Windows 7 or higher	MacOS 10.11 or higher	Ubuntu 18.04 or higher	Chrome 58 or higher
Processor	Intel Pentium or better	Intel	Intel Pentium or better	Intel or ARM
Free Disk Space	250 MB	250 MB	250 MB	250 MB
Free Ram (the amount of memory not in use by other applications)	2 GB	2GB	2GB	1 GB
Upload Speed (bandwidth)	0.092 Mbps-0.244 Mbps	0.092 Mbps-0.244 Mbps	0.092 Mbps-0.244 Mbps	0.092 Mbps-0.244 Mbps
Webcam – required	320x240VGA resolution (minimum) internal or external	320x240VGA resolution (minimum) internal or external	320x240VGA resolution (minimum) internal or external	320x240VGA resolution (minimum) internal or external

- **Google Chrome must be installed on your desktop or laptop!**

Please refer to Section 15 of the [Examination Handbook](#) for complete details.

In addition we strongly suggest that candidates review [the FAQ's](#) available online. Updates will be posted as questions are received within the office.